

# DMV Oregon Dealer Services

## Weekly Processing Report

This report shows the status of transaction processing by the DMV Oregon Dealer Services:

| Oregon Dealer Services Daily Report |                      |
|-------------------------------------|----------------------|
| 1/13/2025                           |                      |
| Location/Task                       | Working On           |
| Mail                                | 1/10/25              |
| Responses                           | 1/7/25               |
| Expedite                            | 1/10/25              |
| Inbox (Email)                       | 1/10/25              |
| HQ (Mailed In)                      | 12/31/24             |
| EVR ( Error Queue)                  | 11/25/24             |
| Bend DSC                            | 1/9/25               |
| BVTN DSC                            | Inactive (Temporary) |
| HQ DSC                              | 1/10/25              |
| SE PTLD DSC                         | 1/9/25               |
| N Salem DSC                         | 1/10/25              |
| Medford DSC                         | 1/10/25              |

Using this report, you can estimate the status of the transactions in our processing queue.

- **Date Working On** – the date transactions received that we are currently processing at each identified **Location/Task**:
  - **Mail** – current work just received via mail (USPS, UPS, FedEx, DHL), opening and date stamping
  - **Responses** – correspondence and missing requirements received
  - **Expedites** – dealer expedited title request that received special handling
  - **Inbox (Emailed)** – emails received from Dealers
  - **HQ (Mailed In)** – received date for transactions currently being processed
  - **EVR (Error Queue)** – transactions being processed that error out in the EVR cycle (approximately 15% of all EVR transactions)
  - **DSC** – Dealer Service Center – transactions received and processed at DSCs