

DMV Oregon Dealer Services

Weekly Processing Report

This report shows the status of transaction processing by the DMV Oregon Dealer Services:

Oregon Dealer Services Weekly Report	
Week of: 3/11/2024	
Location/Task	Date Working On (oldest date)
Mail	3/7/24
Responses	2/20/24
Expedite	3/8/24
Inbox (Email)	3/7/24
HQ (Mailed In)	2/15/24
EVR (Error Queue)	2/22/24
Bend DSC	3/6/24
BVTN DSC	Inactive (temporary)
SE PTL DSC	3/7/24
N Salem DSC	2/15/24
Medford DSC	3/7/24

Using this report, you can estimate the status of the transactions in our processing queue.

- **Date Working On** – the date transactions received that we are currently processing at each identified **Location/Task**:
 - **Mail** - current work just received via mail (USPS, UPS, FedEx, DHL), opening and date stamping
 - **Responses** – correspondence and missing requirements received
 - **Expedites** – dealer expedited title requests that receive special handling
 - **Inbox (Email)** – emails received from Dealers
 - **HQ (Mailed In)** – received date for transactions currently being processed
 - **EVR (Error Queue)** – transactions being processed that error out in the EVR cycle (approximately 15% of all EVR transactions)
 - **DSC** – Dealer Service Center – transactions received and processed at DSCs