



Oregon

Tina Kotek, Governor

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Oregon Dealer Services Weekly Processing Report [For EXAMPLE Purposes Only]

This report shows the status of transaction processing by the DMV Oregon Dealer Services:

Oregon Dealer Services Weekly Report	
Week of: 5/29/2023	
Location/Task	Date Working On (oldest date)
Mail	5/24/2023
Responses	5/5/2023
Expedite	5/24/2023
Inbox (Email)	
HQ (Mailed In)	4/27/2023
EVR (Error Queue)	4/19/2023
Bend DSC	5/12/2023
BVTN DSC	Inactive
SE PTLD DSC	5/10/2023
N Salem DSC	5/16/2023
Medford DSC	5/17/2023

Using this report, dealers can estimate the status of their transactions in our processing queue.

- **Date Working On** – the date transactions received that we are currently processing at each identified **Location/Task**:
 - **Mail** - current work just received via mail (USPS, UPS, FedEx, DHL), opening and date stamping
 - **Responses** – correspondence and missing requirements received
 - **Expedite** – expedited title requests that require special handling
 - **Inbox (Email)** – emails received from Dealers
 - **HQ (Mailed In)** – received date for transactions currently being processed
 - **EVR (Error Queue)** – transactions being processed that error out in the EVR cycle (approximately 15% of all EVR transactions)
 - **DSC** – Dealer Service Center – transactions received and processed at DSCs